

# Tyrone A. Holmes, Ed.D

A Professional Speaker and Consultant  
Building Powerful CONNECTIONS® in  
Diverse Organizations



## Building Powerful CONNECTIONS® in a Culturally Diverse Society

America is one of the most culturally diverse societies on earth. Whether it is based on race, age, gender, religion, sexual orientation, physical ability or communication style, you are more likely than ever to find yourself in a diverse organizational setting. While this diversity offers many benefits, it can also create barriers that inhibit the development of personal and professional relationships. This highly interactive session will teach you how to overcome these barriers with The L.U.C.A.S. Approach®.



### Because of this presentation, you will be able to:

- Describe the 4 types of noise (internal, external, emotional and cultural) and the impact each has on communication.
- Apply the 5 elements of The L.U.C.A.S. Approach®, which is an empathy-based communication process.
- Apply skills such as the S.O.L.E.R. technique, active listening, clarification, self-disclosure, metacommunication and inclusive language to reduce noise and enhance your ability to powerfully connect with a diverse group of people.

Book Dr. Holmes for your next meeting or event

Contact info

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## Testimonials

*A very unique ability is to captivate an audience and make them process your spoken words long after you have left the room. This, I am sure, occurs on many occasions when Dr. Tyrone A. Holmes speaks. It certainly happened when he spoke at the Association for Multicultural Counseling and Development's Samuel H. Johnson Luncheon. He understood our mission and delivered a powerful and memorable keynote address that provided our guests with the "professional opportunity of a lifetime".*

**S. Kent Butler, Ph.D, PLPC, NCC, NCSC, Associate Professor, University of Missouri at St. Louis**

*Dr. Holmes, on behalf of the entire membership of the Michigan chapter of Meeting Professionals International, I want to thank you for speaking to our group today. Unconscious Bias needs to be more widely recognized and actively fought, not only in our industry, but in our own communities. Thank you for sharing your knowledge and giving us tools in the fight.*

**Maryellen Jansen, V.P. of Education, MPI Michigan**

*Thanks Tyrone! Building Powerful Business Relationships in a Culturally Diverse Society was a huge hit! Everyone really enjoyed the presentation and we all learned something new about L.U.C.A.S. and the S.O.L.E.R. Technique that we can use at work and home. I'm going to recommend you to Garland Preddy, Education Coordinator at the National SGMP Headquarters. This is a topic that we all need to work on and you provided some excellent communication tools for us to implement.*

**Michelle Fink, Vice President, Arizona Society of Government Meeting Professionals, Phoenix, AZ**



Dr. Tyrone A. Holmes is a professional speaker and consultant who has spent more than two decades teaching thousands of people to build powerful relationships in diverse settings. He received his bachelor's degree in Rehabilitation Education and master's degree in Counselor Education from Penn State University. Dr. Holmes received a second master's degree in Business Management from the State University of New York, before earning a perfect 4.0 GPA in his Counselor Education doctoral program at Penn State. As the owner of T.A.H. Performance Consultants, he has facilitated more than 1,500 keynotes, training seminars and virtual workshops that have taught participants to connect with others despite their differences, to effectively articulate their messages, to connect with diverse audiences and groups, and to reduce the negative impact of unconscious bias. Dr. Holmes served as a full-time faculty member at Eastern Michigan University in the Department of Leadership and Counseling, and at Wayne State University in the Department of Theoretical and Behavioral Foundations. He is also a Past President of the Arizona Chapter of the National Speakers Association. Dr. Holmes was awarded the designation of eSpeakers Certified Virtual Presenter and most recently, Certified Virtual Host.

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